



Community Guidelines and User Information

Welcome on the Institut Georges Lopez (IGL) Twitter and LinkedIn channels!

You will find hereafter the Terms of Use governing your Interaction with the Institut Georges Lopez (IGL) on Twitter and LinkedIn. This version of the Terms is dated Tuesday, December 17, 2019. The Terms may be subject to revisions from time to time.

Institut Georges Lopez (IGL) Twitter and LinkedIn channels will be updated and monitored during French working days. The content of this account is intended to a worldwide audience and the language to communicate is English or French.

Our channels are intended to be platforms for exchange and dialogue. We welcome open discussions, comments, pictures, videos or links. But please note that, we will delete your post in the following instances:

1. Anything that may constitute medical advice
2. Spam or promotion of other service/product, or links to other sites
3. Discriminatory or derogatory comments
4. Politics & religion
5. Profanity or personal attacks
6. Promotion of illegal activity
7. Infringement on copyrights or trademarks
8. It promotes an unauthorized indication
9. It serves commercial purposes
10. It contains protected, confidential, sensitivity or nonpublic information
11. It doesn't follow the guidelines of the social media platforms and the conditions of use

We ask you to be respectful when interacting with others on this channel.

Important:

- No discussion of medical and health topics should be construed as medical advice. You are advised to contact a health care professional in your area if you need medical advice.
- If you wish to report any adverse event, a quality complaint or if you have any questions regarding drug safety or the safety of medical devices from Institut Georges Lopez (IGL), please contact :

Pharmaceutical products:

E-mail: safety@groupe-igl.com

24/7 Pharmacovigilance in Europe : +800 121 256 56

Medical Devices:

E-mail: safety@groupe-igl.com

Matéiovigilance +33 (0)4 37 64 63 32

<https://groupe-igl.com/support/>

Scope and Liability

The articles on our channels are being selected with extreme care. However, Institut Georges Lopez (IGL) cannot guarantee that the information is accurate, complete, reliable, useful, timely or current. Content is consumed at your own risk. Do not rely on comment or advice in any of these postings.

Please keep in mind that Institut Georges Lopez (IGL) neither creates, controls, represents nor endorses any opinions or statements expressed by others on this channel, including those that follow/like Institut Georges Lopez (IGL) and those followed/liked by Institut Georges Lopez (IGL) and that any content posted by anyone other than Institut Georges Lopez (IGL) is the responsibility of the submitter and not IGL.

Links

Links that take you out of our social media channels, websites, and digital assets are not under the control of the Institut Georges Lopez (IGL), the company is not responsible for the terms and conditions, privacy policy or content of any such site or any further links from such site. Institut Georges Lopez (IGL) is providing these links only as a convenience, and the inclusion of any link does not imply endorsement of the linked site by Fresenius Kabi. Also, please keep in mind that if Institut Georges Lopez (IGL) follows another user's account, "likes" another page, re-tweets, shares or otherwise re-posts another user's content, such an action does not constitute an endorsement.

Copyright

The content on these channels is protected by copyright. Downloads and copies are only allowed for private and non-commercial purposes.

Data protection information

Responsibility/Contact

1. Responsibility of Institut Georges Lopez (IGL)

Controller within the meaning of Art. 4.7 GDPR with regard to the processing of personal data described below under section 2, is:

Institut Georges Lopez, SAS
Parc Tertiaire du Bois Dieu
RN6 – 1 allée des Chevreuils
69380 Lissieu
FRANCE

For all questions regarding data protection at Institut Georges Lopez, please contact us at the following e-mail address: dpo@groupe-cair.com

Responsibility of social media providers

All other processing of personal data in connection with the services a social media network or platform is the responsibility of the respective social media provider. These social media providers are the respective controllers within the meaning of Art. 4.7 GDPR.

Responsibility regarding Twitter

You can find information on respective processing of personal data here:

<https://twitter.com/en/privacy>

Responsibility regarding LinkedIn

You can find information on respective processing of personal data here:

<https://linkedin.com/legal/privacy-policy>

2. We collect and use your personal data...

...to answer your inquiries you sent to us by direct message.

We process your personal data in order to be able to answer your inquiries sent to us by means of a direct message via the respective social media network or platform.

To do this, we always process your name as selected by you for your social media user account. In addition, we process all personal data that you send us with your direct message. In order to answer your inquiry correctly, we will redirect it to the relevant department within IGL, which can best answer the respective inquiry. An answer to the inquiry will either be sent by the relevant department or we will send the answer formulated by the department directly via direct message via the respective social media network or platform. We store your data for as long as it is necessary to answer your inquiry.

...to follow up and report on posted adverse events.

As a pharmaceutical manufacturer, Institut Georges Lopez (IGL) is legally obliged to collect, document and report your posts on our social media presence to the responsible health authorities if they describe events relevant to drug and medical device.

This may also contain personal data about you if you have published it in your posts.

We store this data for the duration of the legal retention period in accordance with the legal obligations existing in the respective countries, which also determine the duration of the respective retention.

We process your data to fulfil this legal obligation to which Institut Georges Lopez (IGL) is subject, Art. 6.1.c GDPR, and the fact that you have published this information yourself in the form of a posting on the respective social media network or platform, Art. 9.2.e GDPR.

...to gain insights in our and your online presence.

Together with some social media providers, with the help of profiles made available by the respective social media provider, we have the possibility to produce statistics on your visits, interaction and content of the respective online presence.

These statistics are anonymous to Institut Georges Lopez (IGL) and do not enable Institut Georges Lopez (IGL) to identify individual visitors.

We use these statistics in order to adapt our online presence with the respective platform or network to best suit the preferences and interests of its users.

We process your data based on our legitimate interest in providing an adequate online presence which meets the demands of the users, and the fact that this interest is not outweighed by your interests, rights and freedoms, Art. 6.1.f GDPR.

3. You have the right to...

...obtain confirmation

You have the right to obtain from Institut Georges Lopez (IGL) confirmation as to whether or not personal data concerning you is being processed, and where that is the case, access to the personal data. You can submit an application by post or e-mail to the above address.

...get your data rectified

You have the right to request from Institut Georges Lopez (IGL) the rectification of inaccurate personal data concerning you. Please contact the above addresses.

...ask for erasure

You have the right to request from Institut Georges Lopez (IGL) the erasure of personal data concerning you under the prerequisites put up in Art. 17 GDPR. These prerequisites inter alia provide a right to erasure, if data is not necessary for the purpose it was collected for, in case of an unlawful processing of personal data, if the personal data have to be erased for compliance with a legal obligation in Union or Member State law to which Institut Georges Lopez (IGL) is subject, or if you have withdrawn your consent and there is no other legal ground for the processing. To exercise the aforementioned right, please contact the above addresses.

...have your data restricted of processing

You have the right to request from Institut Georges Lopez (IGL) the restriction of processing if the prerequisites of Art. 18 GDPR apply. This right exists inter alia, if the accuracy is contested by you, for a period enabling Institut Georges Lopez (IGL) to verify the accuracy of personal data, if the processing is unlawful and you contest erasure and demand restriction of their use instead. To exercise the aforementioned right, please contact the above addresses.

...data portability

You have the right to receive your personal data, which you have provided to IGL, in a structured, commonly used and machine-readable format and have the right to transmit those data to another controller without hindrance from Institut Georges Lopez (IGL) under the prerequisites of Art. 20 GDPR.

...object to the processing

You have the right to object, on grounds relating to your particular situation, at any time to processing of personal data concerning you which is based on Art. 6.1.e / f GDPR and according to Art. 21 GDPR. We will no longer process your personal data unless we can demonstrate compelling legitimate grounds for the processing which override your interests, rights and freedoms or are necessary for the establishments, exercise or defense of legal claims.

Institut Georges Lopez, SAS

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Please visit groupe-igl.com for information on Institut Georges Lopez (IGL)